

HIGHWATER HOMES

ONLINE ACCESS FOR CLIENTS



Building your new home is an exciting and important endeavour, and Highwater Homes wants the process to be as smooth and enjoyable as possible. That is why we provide each of our clients with access to a secure website with all of the details of their new home.

Whether you are at home, at work, on the road, or on vacation, Highwater Homes puts information at your fingertips about your selections, upgrades, financial decisions, questions, documents, photos, and more.

Look at the examples below to see just a few of the ways our online client access keeps you in touch and well-informed during the construction of your new home.

Selections and approvals made easy...

06 - Exterior Doors

Garage Doors - Manufacturer, Product, Style and Color

Choice	Price	Allowance	Difference
#1 - Clopay Overhead C725	\$5,200.00	\$4,000.00	-\$1,200.00
#2 - Clopay Commercial CFS250 with arched glass	\$5,124.32	\$4,000.00	-\$1,124.32

12 - Plumbing Fixtures

Plumbing Fixtures

Choice	Price	Allowance	Difference
#1 - Quire #1728 from Ferguson	\$10,756.78	\$10,000.00	-\$756.78
#2 - Quire #1801 from Ferguson	\$12,851.00	\$10,000.00	-\$2,851.00

▲ Selection Sheet

Review what selection choices you have made and see what decisions are coming up next.

Change Order #2
Status: Awaiting Approval

Document Date: Wednesday, June 02, 2010
Contract Date: 12/2/2009

This change order is binding under your original sales contract, per section 12.

Line Items	Selection	Choice	Price	Allowance	Difference
Enlarge powder bath					\$2,345.00
Total					\$2,345.00

Effect on Contract Total

Original contract total	\$675,000.00
Total from this document	\$2,345.00
New contract total*	\$677,345.00

* May not include other documents that have been approved since this document was created.

Terms: Due on approval

Status	By	Role
Awaiting Approval	Faith Cullery	Purchaser
Awaiting Approval	Donny Wyatt	Seller

▲ Electronic Approvals

View and approve upgrades online without having to fax or mail signed documents back and forth.

Expenses & Approvals

Base Price	\$606,152.00
Approval Documents (3)	\$13,899.43
Change order #1	\$15,308.33
Change Order #2	-\$1,977.00
Change Order #3	\$568.10
Locked Selection Items (105)	\$0.00
Total Price	\$620,051.43

▲ Up-to-date Financial Total

Check a running total, in real-time, of the financial decisions you have made on your new home.

... and simple communication for everyone



Client Questions

Question	Answer	Last Comment
1. Will the basement use underbook or poured concrete?	It will be using poured walls.	Question answered - 3/11/12 at 3:45 PM
2. How many recessed lights are included in the base price?	This question has not been answered yet.	
3. It is possible to set up a meeting at the grandy yard before we go on location?	This question has not been answered yet.	

Comments

Selection Item: Rough-In - Basement Bath

Can you guys meet on Tuesday at 4 to mark locations at the site?

Yankee ingenuity

Photos

Transformed set

Yankee ingenuity

In addition, all of your other communications are kept organised in one place:

- Questions & Answers
- Comments
- Photos
- Documents
- Project Milestones

See the back for more details...

HIGHWATER HOMES

A simple way to access your home's information in one place...

Selection Sheet... See choices and stay on schedule

The site organises selection items on a single colour-coded list, displayed with all of the pertinent allowance, pricing, and other helpful information. Upcoming selections are automatically flagged to help keep you on schedule. With just a few clicks, you can enter your choices.

Expenses & Variations... Eliminate "sticker shock"

Every decision made on the selection sheet is automatically reflected on the expenses page. With a single click, you can see how each of your choices have affected the final price of your home. If you need to approve a variation, you can do it electronically, saving you the time and hassle of faxing or mailing signatures to your builder.

Milestones... Understand the next steps

Building a home is an involved process, so the site will show you a list of major milestones on your project. You can check the progress made so far and see what steps are coming up next.

Questions List... Never lose answers to your questions

Over the course of a project, you will have lots of questions, and this site will help you keep all of those questions, and your builder's answers, organised and in one place. Simply enter your questions here, and your builder's responses will be listed right next to them.

Builder's To-Do List... See items as they happen

Your builder may choose to post some to-do items on the website. While you cannot add items to this list, viewing it can help give you an idea of how things are moving along on your home.

Comments, Photos, and Files... Stop jumbled e-mails

As your home progresses, you will need to have "conversations" about certain items, like asking for clarification on a selection or providing an update on a warranty request. Rather than using e-mail, you can add comments to many of the items in the site. Comments group these conversations together with the items to which they relate, which keeps information organised and available to everyone, cutting down on misunderstandings. You and your builder can also attach photos and files.

Warranty List... Easily track loose ends

Once your home is complete, you can submit warranty requests online. You can come back to the site to check the status, add comments as necessary, and then verify when they are complete.

E-mail Updates... Let new information come to you

You can access the website at any time, but if there is something updated that you need to see on the site, you will also receive an e-mail each morning letting you know.

Question	Answer	Last Comment
1. Will the basement use underlock or poured concrete? Donny Wyatt 3/17/2 @ 3:48 PM	We will be using poured walls. Donny Wyatt 3/17/2 @ 3:48 PM	Question answered - 3/17/2 @ 3:48 PM View/add comments There is 1 other new comment(s).
2. How many recessed lights are included in the base price? Donny Wyatt 3/17/2 @ 3:24 AM	This question has not been answered yet.	There are no comments on this item. View/add comments
3. Is it possible to set up a meeting at the granite yard before we go on vacation? Donny Wyatt 3/17/2 @ 3:24 AM	This question has not been answered yet.	There are no comments on this item. View/add comments

▲ The questions list saves all of your questions, and your builder's answers, in one, easy-to-find place.

Garage Doors - Manufacturer, Product, Style and Color
Requested By: Drywall (Est. 8/24/10)

See CHI Doors (www.chidoor.com) or Clopay Doors (www.clopaydoor.com) for ideas.

Choice	Price
#1 Clopay Coachman CF23 Sandstone per drawings	\$4,669.77
#2 Clopay Coachman CF23 Sandstone with arched glass	\$5,124.32
Allowance	\$4,000.00
Difference	+\$1,124.32

Assigned to Change Order #1 - Awaiting Approval

CF23Design.jpg
Donny Wyatt on 3/27/10 1:24 PM

CF23Ontop.jpg
Donny Wyatt on 3/27/10 1:04 PM

Last Comment: Assigned to Change Order #1. See change log for details. Automatically entered 10:17 AM on Thursday, 1/14/10
View/add comments | View change log

▲ The selection sheet shows real-time info and prominently marks upcoming selections to keep everyone on schedule.

Base Price	\$606,152.00																														
Approval Documents (3)	\$13,899.43																														
Change order #1 Status: Approved View Document Other Actions	\$15,308.33																														
Change Order #2 Status: Approved View Document Other Actions	-\$1,977.00																														
<table border="1"> <thead> <tr> <th>Category</th> <th>Selection</th> <th>Choice</th> <th>Price</th> <th>Allowance</th> <th>Difference</th> </tr> </thead> <tbody> <tr> <td>33 - Design Center Selections</td> <td>Hardwood credit</td> <td>Changed from 3.45 wide plank to 2- 1/4" (note: includes builder's fees)</td> <td>-\$1,977.00</td> <td>\$0.00</td> <td>-\$1,977.00</td> </tr> <tr> <td colspan="5">Subtotal</td> <td>-\$1,977.00</td> </tr> <tr> <td colspan="5">Note: Includes Builder's fees</td> <td>+\$0.00</td> </tr> <tr> <td colspan="5">Change Order #2 Total</td> <td>-\$1,977.00</td> </tr> </tbody> </table>	Category	Selection	Choice	Price	Allowance	Difference	33 - Design Center Selections	Hardwood credit	Changed from 3.45 wide plank to 2- 1/4" (note: includes builder's fees)	-\$1,977.00	\$0.00	-\$1,977.00	Subtotal					-\$1,977.00	Note: Includes Builder's fees					+\$0.00	Change Order #2 Total					-\$1,977.00	
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Change Order #3 Status: Approved View Document Other Actions	\$568.10																														
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▲ The expenses page automatically shows how selection choices and variations affect the final project price.

Open Items

Sublist	Priority	Entered	Item	Last Comment
30 Day	None	12/18/09	The tree and one of the azaleas in the front yard have died.	Item accepted - Donny Wyatt - 12/18/09 11:03 AM View/add comments

Items Awaiting Approval

Sublist	Entered	By	Item	Last Comment
General	1/22/10	Faith Cully	Dripping sound in the wall in the front right bedroom. It happens whenever the AC turns on and off.	View/add comments

Completed Items

Sublist	Entered	Completed	Item	Last Comment	Verify Completion
30 Day	12/25/09	1/1/10	The deadbolt on the door to the garage will not latch anymore -- it seems like it is no longer lined up properly.	Item completion verified - Faith Cully - 1/13/10 11:06 AM View/add comments	Verified
30 Day	1/13/10	1/14/10	I have some water leaking out from under the HVAC unit in the basement. I attached a photo in the photos section.	Item completed - Donny Wyatt - 1/14/10 4:06 PM View/add comments	Click to verify

▲ The warranty list lets you request new items and verify items once they are complete.